



Call Parking

Call parking on Grandstream phones typically involves a few steps, although the exact process may vary slightly depending on the model and firmware version of your Grandstream phone. Here's a general guide on how to perform call parking:

1. **Answer the Call:** When you receive an incoming call that you want to park, answer the call as you normally would.
2. **Transfer the Call to Park Orbit:** Once you're on the call, initiate a call transfer to a park orbit. This is usually done by pressing the transfer button or soft key on your Grandstream phone and then dialling the designated park orbit number. The park orbit number is predefined in your phone system and is typically a number range or specific extension set aside for call parking.
3. **Note the Park Orbit Number:** After transferring the call, note the park orbit number where the call is parked. This number will be used to retrieve the parked call later.
4. **Retrieve the Parked Call:** To retrieve the parked call, dial the park orbit number where the call is parked. This will connect you to the parked call, allowing you to continue the conversation.

Keep in mind that the specific steps and features related to call parking may vary depending on the phone system or PBX (Private Branch Exchange) you are using with your Grandstream phone. It's recommended to refer to the user manual or documentation provided by Grandstream or your phone system provider for detailed instructions on how to perform call parking with your specific setup. Additionally, your phone system administrator may need to configure call parking settings and park orbits on the PBX system. If you're unsure about how to set up or use call parking, you can reach out to your IT department or phone system administrator for assistance.